



**Wi-Fi Name:**  
ONEHR2024  
**Password:**  
ONEHR2024

### Floor 11 - Room 1151 (Overflow Rooms: 1005, 1205, 1305, 1454)

#### 8:30 a.m. - Welcome & Opening Remarks

- Dr. Eric Darr, President, Harrisburg University
- Kelly Powell Logan, VP for Strategic Workforce Development and University Centers
- Secretary Neil Weaver, Commonwealth of Pennsylvania, Office of Administration
- Deputy Secretary Human Resources & Management, Jason Swarthout, Commonwealth of Pennsylvania

#### 9:00 a.m. - Keynote Presentation: The Future of HR - Odyssey or Expedition

- Chris Shuster, Managing Director Human Capital Advisory, State & Local Government Lead, KPMG

#### BREAK - 9:50 am - 10:15 am

#### 10:15 am - 11:00 am - CONCURRENT SESSIONS 1

<p><u>Track 1:</u> Personal and Professional Growth</p> <p><b>Mentors, Sponsors, Advocates - Oh my!</b> Dr. Bilita "Bili" Mattes, Executive Director, STEM-UP, Harrisburg University</p> <p><b>FLOOR 14, ROOM# 1454 (Auditorium)</b></p>	<p><u>Track 2:</u> HR Tech, Data &amp; Analytics</p> <p><b>The Response to Gen AI: An Interactive Session for Public Service Leaders to Build a Resilient Workforce</b> Nahomie Louis, Managing Director Natalie Sisto, Managing Director Accenture</p> <p><b>FLOOR 13, ROOM# 1305</b></p>	<p><u>Track 3:</u> Leadership &amp; Career Development</p> <p><b>Putting Your Employees in the Driver's Seat of Their Careers</b> Matt Pietrowski, Director, Guidehouse, Inc.</p> <p><b>FLOOR 10, ROOM# 1005</b></p>	<p><u>Track 4:</u> Commonwealth of PA</p> <p><b>Commonwealth Benefits</b> Tara Long, Director of Benefits Timothy Pucino, Administrative Officer Commonwealth of PA</p> <p><b>FLOOR 11, ROOM# 1151</b></p>	<p><u>Track 5:</u> The 'Human' in Human Resources</p> <p><b>Making the Magic Happen Through Listening</b> Tom Kaden, Co-Founder/Co-CEO Michael Gingerich, Co-Founder/Co-CEO Angie Dickinson, Chief Listening Officer Someone to Tell It To</p> <p><b>FLOOR 12, ROOM# 1205</b></p>
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#### BREAK - 11:00 am - 11:15 am

#### 11:15 am - 12:00 pm - CONCURRENT SESSIONS 2

<p><u>Track 1:</u> Personal and Professional Growth</p> <p><b>Best Practices for Combatting Low Morale &amp; Burnout</b> Gary Carey, Jr. National Sales Director, Local Government, Mayor for the City of Walker, Michigan, NEOGOV &amp; City of Walker, Michigan</p> <p><b>FLOOR 14, ROOM# 1454 (Auditorium)</b></p>	<p><u>Track 2:</u> The 'Human' in Human Resources (Encore)</p> <p><b>Making the Magic Happen Through Listening</b> Tom Kaden, Co-Founder/Co-CEO Michael Gingerich, Co-Founder/Co-CEO Angie Dickinson, Chief Listening Officer Someone to Tell It To</p> <p><b>FLOOR 13, ROOM# 1305</b></p>	<p><u>Track 3:</u> Leadership &amp; Career Development</p> <p><b>Influencing Others Toward Positive Outcomes</b> John Phillips, President/Lead Consultant, BGL Strategies</p> <p><b>FLOOR 10, ROOM# 1005</b></p>	<p><u>Track 4:</u> Commonwealth of PA</p> <p><b>Commonwealth Wages: Behind the Numbers</b> Jordan Rummel, Chief Salary Administration Commonwealth of PA</p> <p><b>FLOOR 11, ROOM# 1151</b></p>	<p><u>Track 5:</u> The 'Human' in Human Resources</p> <p><b>The Quiet Quitting Whisperer: Don't Let Your Employees Become Workplace Zombies</b> Joseph Zagerman, Asst. Professor of Management, Entrepreneurship, and Business, MEBA, Harrisburg University</p> <p><b>FLOOR 12, ROOM# 1205</b></p>
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#### LUNCH - 12:00 pm - 1:00 pm - FLOORS 10, 11, 12, 13 & 14

#### 1:00 pm - 1:45 pm - CONCURRENT SESSIONS 3

<p><u>Track 1:</u> Personal and Professional Growth</p> <p><b>People Skills for the Virtual World: Empathy &amp; Listening in Digital Communication</b> Dr. Sarah Dyson, Assoc. Professor Dr. Joe Deklinski, Corporate Faculty Harrisburg University</p> <p><b>FLOOR 14, ROOM# 1454 (Auditorium)</b></p>	<p><u>Track 2:</u> HR Tech, Data &amp; Analytics</p> <p><b>Presenting Deloitte's 2024 Human Capital Trends</b> John Forsythe, MBA, Managing Director Sholom Surges, Senior Manager Deloitte</p> <p><b>FLOOR 13, ROOM# 1305</b></p>	<p><u>Track 3:</u> Leadership &amp; Career Development</p> <p><b>Becoming an Employer of Choice in the New World of Work (Attract &amp; Retain)</b> Bob Lavigna, Sr., Fellow-Public Sector UKG</p> <p><b>FLOOR 10, ROOM# 1005</b></p>	<p><u>Track 4:</u> Commonwealth of PA</p> <p><b>A Constant Change in Demographics: DEBI PA Leading Transformation and Inclusion</b> Norman Bristol-Colon Director, PA OA DEBI (Diversity, Equity, Belonging and Inclusion) Commonwealth of PA</p> <p><b>FLOOR 11, ROOM# 1151</b></p>	<p><u>Track 5:</u> The 'Human' in Human Resources</p> <p><b>The Imperfect Leader: Learning to Lead Authentically in the Face of Mental Health Challenges</b> Scott Prendergast Professional Inspirational Speaker &amp; Mental Health Advocate Scotty P Inspiration, LLC</p> <p><b>FLOOR 12, ROOM# 1205</b></p>
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#### BREAK - 1:45 pm - 2:00 pm

#### 2:00 pm - 2:45 pm - CONCURRENT SESSIONS 4

<p><u>Track 1:</u> Personal and Professional Growth</p> <p><b>Ways to Improve Your Emotional Well-Being and Your Efficiency at Work</b> Patricia Dubbs, Executive Director Acclaim Systems</p> <p><b>FLOOR 14, ROOM# 1454 (Auditorium)</b></p>	<p><u>Track 2:</u> HR Tech, Data &amp; Analytics</p> <p><b>GenAI and the Future of HR Engagement</b> Andy Rosenberger Solution Consultant - Employee Workflows ServiceNow</p> <p><b>FLOOR 13, ROOM# 1305</b></p>	<p><u>Track 3:</u> Leadership &amp; Career Development</p> <p><b>The Arc of Modern Leadership: How to Lead from the Front in Times of Change</b> Teff Ayril, Senior Manager Lizzette Lima, Strategy Senior Manager Accenture</p> <p><b>FLOOR 10, ROOM# 1005</b></p>	<p><u>Track 4:</u> Commonwealth of PA</p> <p><b>Grievances...Committees...Arbitrations ...Unfair Labor Practices...It Never Ends!</b> Heather Spencer, Employee Relations Analyst Anthony Holbert, Deputy Chief Counsel (OA) Commonwealth of PA</p> <p><b>FLOOR 11, ROOM# 1151</b></p>	<p><u>Track 5:</u> The 'Human' in Human Resources</p> <p><b>Thinking Differently: Neurodiversity in the Workplace</b> Alison DiFlorio, Co-Founder &amp; Managing Partner RoMaine Jones-Wise, Senior Consultant Exude Human Capital</p> <p><b>FLOOR 12, ROOM# 1205</b></p>
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#### BREAK - 2:45 pm - 3:00 pm

#### 3:00 pm - 4:00 pm - EndNote Presentation: COPA HR Leadership Panel

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Jason Swarthout, Deputy Secretary for Human Resources and Management (HRM), Debbie Laughman, Director, Agency Human Resource Operations Office (HROO), Miranda Martin, Director, Talent Management Officer (TMO), Tracy Sullivan, Director, Office of Employee Relations and Workforce Support (ERWS), Jason Thomas, Director, HR Shared Services Office (HRSSO)