



# ATLAS<sup>®</sup>

ADDICTION TREATMENT LOCATOR,  
ASSESSMENT, AND STANDARDS PLATFORM

CREATED BY SHATTERPROOF

## Improving addiction treatment quality and access

Shatterproof is working with partners across multiple states to expand the implementation of ATLAS<sup>®</sup>. ATLAS is a web-based platform that deploys validated measures to assess the quality of addiction treatment facilities. These data are then publicly displayed as trustworthy, standardized information for people to use when seeking care, and as a source of information for quality improvement work. The mission of ATLAS is to transform the quality of the national addiction treatment system by promoting transparency and collectively empowering individuals and families to navigate to appropriate, high-quality care.

**ATLAS launched in July 2020 and has had more than 100,000 website visitors nationwide since.**



Quality Improvement



Increased Transparency



Public Education

## Why is ATLAS important?

Addiction is a chronic disease that can be treated effectively. But the use of treatments proven to work varies greatly among treatment facilities. Many areas of healthcare use quality measurement systems and websites that bring transparency and information on treatment quality to the public. **But there is no such system for addiction treatment.** This information is vital to helping individuals or their loved ones make informed decisions about the best care to meet their needs.

To fill this gap, ATLAS aims to:

- Assess the severity and risk of a person's substance use disorder and produce guidance on the appropriate treatment type based on their unique needs.
- Develop quality standards for addiction treatment facilities across
  - all treatment types—such as outpatient, inpatient, and residential; and
  - different types of services—such as behavioral therapy and medication.
- Promote the use of evidence-based treatments.
- Track and support quality improvement in addiction treatment

ATLAS is based on the [Shatterproof National Principles of Care®](#), and standardizes measurement and quality expectations for addiction treatment across all levels of care and types of treatment.

## How does ATLAS work?

ATLAS integrates data from multiple sources into an easy to use website. Users are able to search by location or key terms and use filters such as the type of treatment, availability of medications, or insurance coverage. Each treatment facility in the ATLAS states will have a facility profile in a Compare View that can be compared side-by-side on the site. Patients (or family members acting as a proxy) are also able to leave feedback on facilities through ATLAS.

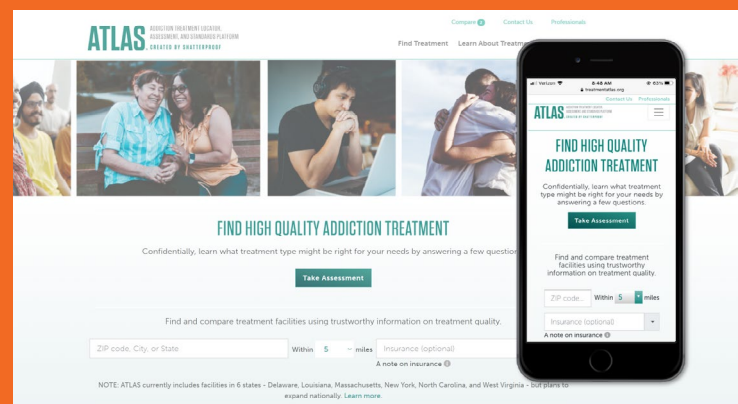


**ATLAS is a free, public website for those seeking treatment for themselves or a loved one.**

This website also serves as a valuable resource for referral sources such as drug courts, guidance counselors, policymakers, and payers searching for accurate information on the services and quality of addiction treatment facilities in their region. Prior to searching for treatment, website visitors can take an assessment to determine their personal treatment needs, or a loved one's or client's.



**Additionally, ATLAS promotes quality improvement by offering password-protected portals with more comprehensive information for addiction treatment facilities, payers, and states.**





## The data sources

ATLAS is informed by data from two sources: a treatment facility survey, and a patient experience survey which is collected via crowd-sourcing. Shatterproof is utilizing a mixed-methods approach to ensure ATLAS captures as much quality information as possible and works to validate this information through external and empirical sources. In the future, Shatterproof is exploring an efficient method for using claims measures to assess quality via ATLAS. ATLAS displays information at the physical facility level.

## ATLAS implementation in states

ATLAS was first launched in six states from 2019-2020: Delaware, Louisiana, Massachusetts, New York, North Carolina and West Virginia. Since then, Shatterproof has partnered with several new states to expand ATLAS, and will continue to do so over the coming years, with the aim of expanding nationwide. ATLAS is only possible thanks to partnerships with state agencies such as Departments of Medicaid, Public Health, and Mental Health, as well as the providers, provider associations, and healthcare companies supporting this important initiative. It is by coming together that we can work to improve the overall quality of treatment across this sector.

ATLAS is funded by a combination of state partners, foundations, and health insurers.

## The quality measures

The measure set used for ATLAS was drafted by a committee of quality experts, revised through a series of focus groups with payers and providers of addiction treatment, and pressure tested by an expert panel and public comment period run by the National Quality Forum.

To ensure the system continues to provide useful, evidence-based information, **we ensure that the most current and meaningful quality measures are included.**

## What facilities are included?

ATLAS examines specialty addiction treatment facilities that have been identified in partnership with the states selected for implementation. **This includes residential, inpatient, outpatient, and opioid treatment programs**, and may include office-based providers and/or federally qualified health centers (FQHCs) in some regions.







## Treatment Facility Survey

In states where ATLAS is implemented, treatment facilities are asked to respond to an online survey on their policies, staffing, and services to inform ATLAS website displays. Providers are notified in advance of the data collection period, and are given materials and guidance to help them prepare.

Shatterproof, partner states, and involved payers work to ensure that the data collection process aligns closely with current facility data collection efforts, with the goal of reducing reporting burden. Shatterproof also uses a validation protocol to ensure accuracy of submitted survey data.

Facilities that do not respond to the survey will still be listed on the ATLAS website, with an indication that quality data are not available, as seen in the example below.

### Addiction Treatment Facility

123 Center St,  
Suite 1  
New York, NY 1001  
**555-555-5555**  
<https://www.lesc.org>

0.7 miles  
away

TREATMENT TYPE(S):  
SAMHSA-Certified Opioid Treatment  
Program (OTP), Residential Treatment

Add to Compare

### Addiction Treatment Facility

ⓘ Quality Data Not Available

123 Center St,  
Suite 1  
New York, NY 1001

0.7 miles  
away

**555-555-5555**

Add to Compare

## How participating in ATLAS benefits providers:

- ✓ Participating in ATLAS demonstrates a facility's commitment to transparency and continuous quality improvement.
- ✓ ATLAS allows treatment facilities to ethically market their programs and services to the public.
- ✓ ATLAS can be used to identify areas for quality improvement and connect with resources.
- ✓ Providers can leverage participation in ATLAS in conversations with payers about value-based contracts, as ATLAS promotes alignment with industry best practices shown to reduce cost and improve patient outcomes and experience of care.





## Key Facts

### ATLAS...

- IS free
- IS a resource for consumers, providers, and payers
- IS the first step in building an infrastructure for quality improvement in addiction treatment
- IS funded by a combination of state partners, foundations, and health insurers, and independently coordinated by Shatterproof
- IS evolving—Shatterproof is continually making enhancements to the platform, and intends to expand nationwide
- IS NOT funded by treatment programs or pharmaceutical companies
- IS NOT intended to reduce the pool of treatment providers available to consumers
- IS NOT a purely consumer-review site like Yelp

**Explore for yourself at  
[TreatmentATLAS.org](https://TreatmentATLAS.org) now.**

### Questions?

Visit [TreatmentATLAS.org](https://TreatmentATLAS.org) for more information

Or contact us at [ATLAS@shatterproof.org](mailto:ATLAS@shatterproof.org)